



Renaissance VP Pty Ltd

ABN 33 128 509 286

36 Bunker Road, Victoria Point

Queensland 4165

Phone: 07 3820 7733

Collection Notification Statement

Renaissance Retirement Living Privacy Collection Notification Statement:

Renaissance Retirement Living Pty Ltd ACN 124 419 656, has collected your personal information.

Thank you for providing us with your personal information. Renaissance respects and values the privacy and protects the personal information of others who we engage with, including you.

Personal Information collected

We confirm that you recently provided us with the following personal information or we collected that information from a third party or external source which may include: Name; Address; Phone; Email; Organisation; Position; Employment details; Financial information.

You may also have provided us with other personal information, such as accounting or financial information, drivers licence, tax file number, passport, birth certificate, or other proof of identity documents and other sensitive information including medical information, detail of your ethnic origin, religious belief or other preferences (some of which may be collected inadvertently). We have not detailed that information here for security reasons.

Reasons for collection

In some cases, our collection of your personal information may be permitted/required by law.

The main purpose for which we have collected your personal information includes one or more of the following:

- it is necessary for us to provide our service;
- to maintain contact with you;
- to grant you access to exclusive online information;
- to notify and keep you informed of the events, services and service offers we provide and of current developments;
- for recruitment and employment (including expressions of interest in working for us);
- to advertise or promote your business;
- for administration and management purposes.

Consequence of non-collection

If we do not collect this personal information from you, we may be unable to properly provide services and/or advice to you and your business, or the nature and extent of those services may be limited.

Disclosure of your personal information

Renaissance will use the personal information collected for various activities. These are outlined in our Privacy Policy located on our website. Occasionally, we may disclose your personal information to third parties in accordance with our Privacy Policy and our legal obligations.

We may share your personal information with third parties who we contract to assist us to provide the services requested by you. Those third parties may include our credit licensee, service providers who assist us in performing our services such as our lawyers, accountants and auditors, event organisers, other professional advisers, experts who are contracted to us. We may also acquire personal information from others if necessary for the performance of our functions. If we provide your personal information to those persons, we will require that they protect your information in the same way we do. We will not sell your personal information without your written consent and only where permitted by law. We may also disclose your personal information to law enforcement agencies as required by law.

Your personal information may be accessible to other entities to fulfil the purposes identified above or for some other related purpose which you have consented to or for which you would reasonably expect us to use the personal information. We may also store, process or back-up your personal information on computer servers or networks which are located overseas or in “the cloud”, including where services are performed by service providers who are located overseas. Where your personal information is provided to overseas entities, we will notify you as required by the Privacy Act, including by updates to our Privacy Policy and will take all necessary steps to ensure that the security of the information is maintained and that it is used consistent with this policy and our obligations under the Privacy Act.

We take steps to ensure the security of your personal information. Those steps are further detailed in our Privacy Policy. In the event that your personal information is compromised, we will take all reasonable steps to recover the information and shall notify you in the event of a notifiable data breach.

In the event that Renaissance, or an aspect of our business is acquired, transferred or merged with another company, we may disclose your personal information to the prospective or actual purchasers on the basis set out in our Privacy Policy.

Accessing and correcting your personal information

You may request to access or correct/update the personal information that we hold about you at any time. Please refer to the Privacy Policy on our website for information relating to how you can access and correct your personal information and the circumstances in which access may not be available.

Complaints

At all times, Renaissance will seek to comply with its Privacy Policy, the Australian Privacy Principles and the Credit Reporting Code.

You may complain about our handling of your personal information at any time. Our Privacy Policy on our website contains further information relating to how you may make a complaint and how we will deal with such a complaint.

Disposal of Information

We will dispose of, or destroy your information within a reasonable time of it no longer being required by us to undertake the provision of our services or advice and shall regularly review the information which we hold to consider whether it is no longer required.

Contact us

You may request further information, express concerns and/or queries about the way we manage your personal information by contacting our Privacy Officer:

Privacy Officer, Renaissance

privacy@renaissancerl.com.au

PO Box 143, Cleveland Qld 4163

Please see additional contact details on our website

Website: <http://www.renaissancerl.com.au>

